

WEI/BANTWANA MOZAMBIQUE

USAID/MOZAMBIQUE FORÇA À COMUNIDADE E CRIANÇAS (FCC)

ABOUT

WEI/BANTWANA:

The Bantwana Initiative of World Education, Inc. is a non-profit organization with the mission to improve the wellbeing of vulnerable children and their families affected by HIV and AIDS and poverty. WEI/Bantwana harnesses the talents, creativity, and commitment of communities to develop innovative community models of care that can be scaled up regionally and nationally. WEI/Bantwana works with government, civil society and private sector partners to design, implement, and sustain evidence-based interventions in 7 high-HIV prevalence countries.

WHO SPONSORED AND PARTICIPATED IN THE BEIRA MOBILE ONE-STOP EVENT?

Sponsor: WEI/Bantwana

Co-Sponsors:

JPIEGO
FHI360
CUAMME
VODACOM

Local Partners:

Kugarissica
SOPROC
Comussanas
CCM

Provincial and District governments:

CPCS
DPGCAS
DPS
DPEDH
DPJS
SDEJT
SDSMAS
DPCD
CMB

WEI/BANTWANA AND PARTNERS DELIVERED 5,462 HEALTH & SOCIAL SERVICES DURING THE ONE-STOP EVENT IN BEIRA CITY

In late June 2018, the Bantwana Initiative of World Education (WEI/Bantwana), through the USAID-funded Força à Comunidade e Crianças (FCC) project in Mozambique, hosted a three-day, One-Stop event to maximize the provision and up-take of health, social and protection services in vulnerable communities in Beira City.

WHAT IS ONE-STOP SERVICE DELIVERY?

One-Stop service delivery is a ground-breaking technique of bringing multiple, needed health and social services in a layered fashion, to vulnerable communities.

This is the perfect opportunity to satisfy your appetite for social services.
- Beira Mayor Representative

Beira City

The estimated HIV adult prevalence rate in Beira is 26.5% (IMASIDA 2015), compared with the national rate in Mozambique of 12.5% (GHO 2017). The Beira corridor contains a road, rail and an underground oil pipeline that facilitate the movement of people and goods through the port, to and from the sub-region covering Mozambique and its neighbouring, land-locked countries including Zimbabwe, Malawi, Zambia, South Africa and DRC. Highly mobile sub-groups among the city's population pose unique challenges to HIV prevention and response efforts due to their transient lifestyles. These include sex workers, truck and bus drivers, ship crew, formal and informal traders, and customs clearing agents. In addition, poverty drives adolescent girls and young women to engage in risky behaviours like transactional sex, often without the use of protection. This increases all groups' susceptibility to HIV infection.



Students circulate through the Mobile One-Stop Event to see the wide range of services available.

I'm so happy I have gone for HIV test for the first time in my life. The result is negative. But the service is positive!

- Student, 17

WHAT IS FORÇA À COMUNIDADE E CRIANÇAS (FCC)?

FCC is an initiative aimed at improving and expanding evidenced-based models of integrated support for OVC and their households. WEI/Bantwana implements this USAID funded project in collaboration with the Government of Mozambique and a range of local implementing partners to reach over 100,000 vulnerable children and adolescents annually with integrated services to help them thrive and grow into productive and healthy adults.

FCC is generously supported by the American people through the United States Agency for International Development (USAID). The contents of this brief do not necessarily reflect the views of USAID, PEPFAR, or the United States Government. For privacy, all names have been changed, and the presence of a person's picture does not indicate their health status unless otherwise noted.

Learn more:
www.bantwana.org

One-Stop Overview

WEI/Bantwana's collaborative One-Stop events enable DREAMS clinical and community partners, along with government and private sector partners, to efficiently mobilize and provide a comprehensive package of sexual and reproductive health services, including HTC and GBV prevention and response services, to vulnerable communities. WEI/Bantwana's One-Stop strategy is designed to serve both project and non-project beneficiaries. In addition to delivering high quality health and social services in one venue, at the doorstep of communities, One-Stop events also provide effective and friendly platforms to disseminate correct health information and to educate community members on the importance and availability of other health and social protection services.

ONE-STOP PROJECT BENEFICIARIES IN BEIRA CITY INCLUDE:

- HIV positive children
- In and out of school girls and boys
- Breastfeeding young women
- Married and unmarried AGYW
- Pregnant AGYW
- HIV positive AGYW
- Other hard-to-reach girls including domestic and sex workers
- Uncircumcised young boys and men
- Undocumented children

I was attended to quickly and it was of high quality. I was able to get a poverty certificate for my child. I would like to urge other women to take this opportunity since the One Stop is open to all and access is simple. - Helena, widow and mother of four children

Beira One-Stop: Multi-Sectorial Approach

A number of institutions from multiple sectors came together to provide essential services. Joint planning and execution of the One-Stop event enabled these different institutions and groups to work closely together and provide a number of integrated services to communities in a timely manner; coordination that ultimately fostered a deep appreciation of one another's roles in improving the health and well-being of families. These joint efforts set the foundation to strengthen local referral and network systems for continued collaboration to better serve and meet the needs of vulnerable communities.



WEI/Bantwana Gender & Education Specialist (left), and Communications 4 Development Officer (right), discuss the high turnout of the One-Stop event with DPGCAS Director (center).

- ONE-STOP MULTI-SECTORIAL APPROACH**
- 9 different government sectors
 - 4 INGOs
 - 4 local NGOs/CBOs
 - 2 community radio stations
 - 2 schools (1 primary, 1 secondary)
 - 1 private sector partner
 - 1 national newspaper

Beira One-Stop: Key Strategies

From June 20 to June 22, 2018, WEI/Bantwana worked in close collaboration with clinical, government and private sector partners and with the FCC project's Local Implementing Partners (LIPs) to **mobilize thousands of community members to take part in the One-Stop service provision** at Passagem de Nivel in Manga, Beira City.

We ran out of testing kits due to the high interest of those attending the One-Stop to get tested! We are now doing focused testing as some beneficiaries are already on treatment.

- Benedito FHI360



Community members collect health information at the Beira One-Stop event.

Each participating agency provided on-site services and facilitated bi-directional referrals. Key professionals included medical doctors and nurses, court judges, government social services technicians, police officers, psychologists, logisticians, teachers, community case care workers and journalists.

Prior to and during the event, WEI/Bantwana used **four critical strategies** to ensure maximum participation and outreach in communities:

1) Facilitated a series of coordination and planning meetings with local government structures well in advance of the One-Stop event. These planning meetings were led by the government, under the chairmanship of the Provincial AIDS Coordination Council and in coordination with the GBV Provincial Multi-Sectoral Technical Working Group.

This is a clear demonstration that our communities prefer this different, integrated approach for them to access social services.

*- Dr Diqussone,
Provincial Director DPGCAS*

2) Secured the donation and use of a Beira Municipality bus to transport beneficiaries from 9 of 16 FCC supported communities to alleviate access barriers.

3) Developed a strategic partnership with Vodacom, a private sector telecommunications company, to support and significantly improve community mobilization (i.e. including the use of a PA system), as well as to help increase demand for services.

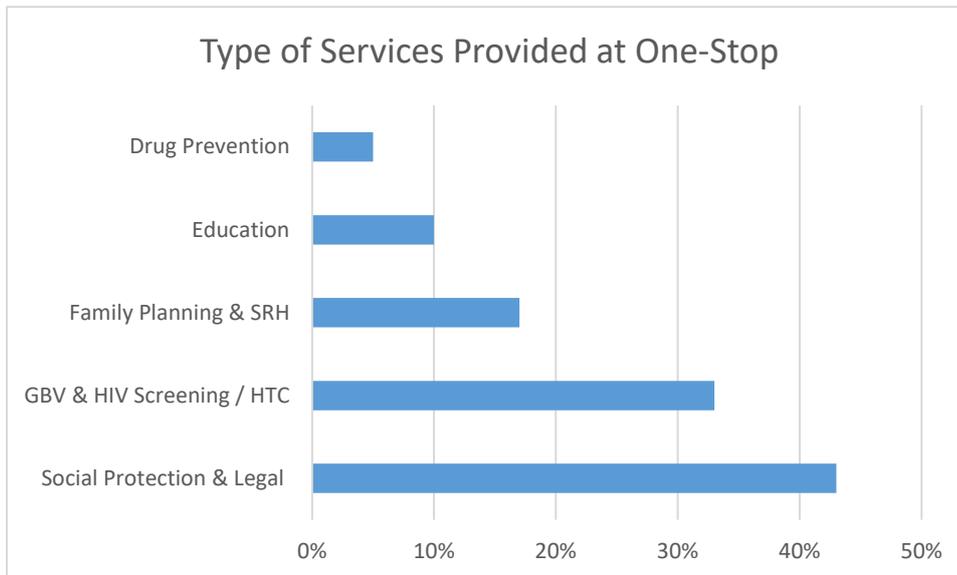


4) Involved local musicians* to attract and inform community members. These musicians provided **relevant 'infotainment'** throughout the One-Stop—in addition to performing their popular music, they also helped provide direct messages to participants on the importance of acquiring health, social and protection services.

*see photo

Beira One-Stop: Key Results

In Beira, a total of **5,462 services** were provided through the One-Stop event. Thirty-seven percent of services were provided to FCC/DREAMS project beneficiaries. Critical GBV and HIV prevention services (33%) and legal services (43%) were provided to several One-Stop attendees. Of those HIV/GBV screened, 9% went on to receive immediate, on-site HTC services. Essential social services including birth registration, provision of identification cards, or poverty certificates were highly sought by attendees of the event, indicating the strong need for increased access to these services by vulnerable communities.



I feel good after going for an HIV test. It is good to go for HIV test and there is no need to have fear of the results as this helps for a person to know ones' HIV status.

- Agnes, secondary school student

The integrated nature of the event also led to an increase in the uptake of multiple services for all community members, including the most highly vulnerable, at-risk sub-groups. Participants commented on their overall satisfaction with and appreciation of the One-Stop services received in their neighbourhood.

I'm feeling so happy that I was able to get a birth certificate for my child. Now he is able to enroll in pre-school. I would like to thank the organizers of this event. It is marvellous. I would like to appeal to other women to bring their children for birth registration.

- Regina mother of one child

We got family planning services. I feel very good. As the husband, I was very worried. I had many questions based on some wrong information out there about FP. People think that FP is bad. I am happy with the FP information and service we got today.

- Noel, married male who accompanied his wife



Participants (above) were satisfied with the services offered in their neighbourhood at the One-Stop event.